



Summit County IT Strategic Goals for 2018

Disaster Recovery Improvements and business continuity roadmap

- Finish program created in 2017 create a written plan, with an exercise or live test. Train a group of employees on recovering systems.
- Install a backhaul internet option for the Justice Center and Health Department (budget request for wireless solution in 2018 budget)

GIS

- GIS will be featured in more Health Department inspections, restaurant and environmental.
- Investigate creating a phone app with GIS data, such as a restaurant inspection app or travel routing app

Research and determine best needs for offices, which would like to improve IT strategies

- Library – Public Access Computer Lab
- Attorney – Replacement for PIMS
- Assessor – Online Personal Property process

Carry Over from 2017

- Engineer – Change application process to online and include inspection database.
- Building – Successfully implement new plan review, permitting and inspection system.

Software Upgrades

- Kronos Self Service
- Move Windows servers SQL Server to latest version

Staff development and training

- Require staff to complete training in job role.
 - Have another employee take OnBase training and become certified administrator
 - Continue to build a training track for stable technologies.
 - Prepare staff for new pivots in technology & new methods of business.
- Offer training for county staff: software training & security training.

Strategic Plan

- Create an Information Technology Strategic Plan which can be refreshed on a yearly basis.
 - Involve IT Staff, other county staff, and public.
 - Find strategies for internal operations and external users.

Equipment Upgrades

- Implement a wireless solution between buildings for Justice Center and Health.
- Update wireless access points in Courthouse or Justice Center